#### **CARLOS S. MARTINEZ**

#### PROFESSIONAL SUMMARY

Brandon Hall award winning eLearning Development and Design Consultant with over 25 years of expertise in creating engaging, results-driven learning solutions. Adept at using instructional design methodologies like ADDIE and MAP-IT® to deliver training that enhances critical thinking and meets measurable business outcomes. Skilled in collaborating with diverse stakeholders and translating complex information into easy-to-understand, practical learning tools.

## CORE COMPETENCIES

- Instructional Design: ADDIE, MAP-IT®, case/scenario-based learning, competency-based education programs.
- **eLearning Tools:** Adobe Creative Suite, Captivate, Lectora, Articulate Storyline & Rise, Vyond, Camtasia, Snaglt.
- Multi-media Design: Videos, podcasts, webinars, job-aids, infographics.
- Project Collaboration: Cross-functional team coordination, client/vendor relations, SME partnerships.

# PROFESSIONAL EXPERIENCE

#### CARDINAL HEALTH, INC. - HOUSTON, TX.

Sr. Consultant – eLearning Development & Design May 2000 – October 2023

- Led the revamp of the "New Employee Experience" on-boarding program, enriching the on-boarding process and increasing employee retention and engagement.
- Partnered with business leaders and SMEs to design learning solutions for regulatory, clinical, and pharmaceutical audiences, driving organizational compliance and learning engagement.
- Designed and developed learning programs in collaboration with the American Society of Health System Pharmacists (ASHP), ensuring competency-based and accredited continuing education for acute-care pharmacists and pharmacy technicians.
- Developed targeted eLearning programs for U.S. Drug Enforcement Administration (DEA),
  United States Pharmacopeia (USP) chapter: 795, 797 & 800 and state pharmacy board
  regulations improving adherence to national compliance standards.
- Created eLearning tools in line with accreditation requirements from the Centers for Medicare & Medicaid Services (CMS), The Joint Commission (TJC), Det Norske Veritas (DNV) focusing on patient safety and regulatory compliance.

## EDUCATION AND CERTIFICATIONS

- G.W. BRACKENRIDGE HIGH SCHOOL SAN ANTONIO, TX.
- DEVELOPMENT DIMENSIONS INTERNATIONAL (DDI) FACILITATOR CERTIFICATION
- BIRKMAN INTERNATIONAL CONSULTANT/FACILITATOR CERTIFICATION
- iSPEAK, INC. "CORPORATE OVATIONS" PROGRAM FACILITATOR CERTIFICATION
- NETSPEED LEARNING VIRTUAL VIRTUAL FACILITATOR CERTIFICATION